

# Seesaw

## A Guide for Rowde Parents



### **What is Seesaw?**

Seesaw is a multimedia journal that empowers students to showcase what they're learning at school. Throughout the school year, Seesaw builds an organised, digital portfolio of each student's learning, accessible by teacher, student and parent.

Seesaw also keeps parents in the loop by giving them a real-time, personalised glimpse into their child's school day, via automatic iOS or Android app notifications, text message or email.

### **Why does the school use Seesaw?**

At Rowde, Seesaw will be used by teachers to give you a 'window' into your child's classroom and own learning journey throughout the year, enhancing the home school relationship. The office uses Seesaw as an efficient way to communicate information with you.

## **What if I have not yet signed up for Seesaw?**

If you have not yet signed up to one of, or both of your child's Seesaw accounts then ask the office for a code. The code will come with instructions on how to get connected.

If you need further help on getting connected, visit <https://help.seesaw.me/hc/en-us/articles/206514655-I-m-a-Family-member-How-do-I-add-my-child-s-journal->

## **What if I can't access Seesaw on my device?**

The Seesaw app is available on iOS, Android, and Kindle Fire devices. You can also use Seesaw on the web via a Chrome, Firefox, Safari, or Edge browser.

## **Where is the data for Seesaw stored? Is it GDPR compliant?**

Seesaw contracts with Amazon Web Services (AWS) to provide data centre and server hosting services for Seesaw -- this means that things like making sure the Seesaw servers are always on and fast regardless where in the world you are accessing Seesaw. Amazon has robust security practices and is contractually prohibited from using any personal information that is stored on servers they operate for any purpose other than to operate the Seesaw service.

Seesaw is GDPR compliant. See <https://help.seesaw.me/hc/en-us/articles/115005743186-Is-Seesaw-GDPR-compliant-> for further details.

## **I receive duplicate posts from my children's accounts – why is this?**

If you have more than one child at Rowde, you may see duplicate posts. This is because the information communicated from the school office may be put on all children's accounts. Often the information will be the same but occasionally there will be class specific information.

## **What to do if you are experiencing difficulties using Seesaw?**

If you are experiencing difficulties using Seesaw, please speak to the school office or visit <https://help.seesaw.me>

## **How can I manage my notifications on Seesaw?**

You can choose whether you would like to receive email or push notifications (or both) in the setting menu on your Seesaw account. You can choose to be notified once a day or for every post. We recommend that you have notification settings on to ensure that important information is not missed.

## **What if I want to comment on a post?**

We encourage families to 'like' and comment on their children's post to give feedback, encouragement or to ask questions about the learning. All comments are approved by the class teacher before they appear. Comments should be relevant to the post and must be polite, respectful and courteous. Any family members not using Seesaw appropriately may be blocked.

## **Can I message teachers through Seesaw?**

If you need to contact your child's teacher, please make an appointment with them through the office or send an email. Teachers will not use Seesaw as a means of communication with family members.

## **Can anyone else see my child's posts?**

Only the family members who have connected to a child's journal through the QR code can see their posts. However, often more than one child will appear in a single post. In this case, the family members of all of the children in the post will be able to see and comment on that post. If you would prefer your child not to appear in any group posts, you have the option to opt out. Please note that if you opt out, there will be significantly less posts for your child.